



The Volunteer's Voice

Julia's Jabber

You Should Know



I hope that this issue on the Volunteer's Voice finds each and every one of you relaxing after a wonderful holiday season. I wish everyone good luck in their endeavors for goals in the upcoming 2009 year. It is a great time for new choices and changes.

Our office is in need of volunteers that are able to distribute the newspaper during the weekdays between 8:30 and 11 am. If you are interested and would like more information please contact me.

This is also the month to all get behind our new President and cure this country both financially and spiritually. Let's all make a concerted effort to band together for the cause! Be supportive and show your optimistic spirit!

*From all of us to all
of you...
A wish for happiness
and better health
in 2009*

Doctors Hospital's Accomplishments in 2008

As always we are very proud of our employees, volunteer, and their accomplishments. Here are some of our proud improvements in 2008.

Doctors Hospital has made a name for themselves in the hospital community. Patient Satisfaction Rate this year was in the 94th percentile on average. Quality measures recorded were 100%. Also the physician satisfaction rate was in the 98th percentile.

Doctors Hospital was recognized for their hard work in the 2008 year. They were given the Press Ganey Award for top hospitals in the nation for improvement in outpatient services, the Health grades Excellence Award in the areas of Stroke Care Excellence, Pulmonary Care, GI Care, and Clinical Care, as well as the Hospital Achievement Award.

There was a 13.9% increase in the number of Gamma Knife Replacement cases from 409 versus 358. Also the length of stay of patients reduced which resulted in an estimated savings of over \$1.5 million.

In efforts of making Doctors Hospital even better there was an exterior window replacement for hurricane protection. Also there was a landscape project.

Doctors Hospital was also labeled as a community "hot spot" and has free "Wi-fi".

**CONTINUOUSLY SERVING
TO THE COMMUNITY!**

AVAILABLE VOLUNTEER POSITION



Our Volunteer Program is seeking service-minded individuals to work in various positions throughout the hospital.

Positions may or may not be available based on your desired schedule. Please contact Julia Walton if you like to volunteer for any of following positions.

Newspaper and Mail Delivery:

Assistance is needed in delivering newspapers and mail to various departments of hospital and to our patients.

Nursing Stations:

Working for nursing stations to run errands, answering the patient call bells.

Administrative Support:

Assembling patient charts and working on various projects with Volunteer Services Department staff members.



Reminders of Annual Volunteer Updates

Volunteers whose names appear below, please see Julia for proper forms, etc. to update your records.

THANKS!

- Kristen Alea
- Mari Donis-Rojas
- Vida Samcam
- Raye Zhu

NOTABLE DATES AND CELEBRATIONS



HAPPY BIRTHDAY

- Lilibet Sosa 1-02
- Luis Suao 1-04
- Maggy Caceres 1-04
- Renee Bouquette 1-10
- Abdel Rodriguez 1-13
- Kristen Alea 1-23
- Rebecca Lewis 1-25
- Gabriela Mota 1-25
- Anja Natendal 1-28
- Nichol Sevastopoulos 1-28

"Birthdays are good for you. Statistics show that the people who have the most live the longest."

As this publication goes to press...



Happy New Year!!! May the New Year bring you numerous blessings , both expected and unexpected!

Also in the month of January we will again celebrate the life of Dr. Martin Luther King Jr. The effects of his teaching are thankfully evident in our daily lives today. Remember to ... "have a dream."

January is a good month to start new projects and create new ideas. Make your list of things to accomplish and then cross them off as you complete them!

See if you can create something that will make a difference. Renew a friendship, call someone you need to reconnect with. Take some time to write a Thank You note to someone. Someone who won't expect it but deserves it! Put as many smiles on faces as you can!

Remember, Sumner Redstone says that " great successes are built on taking your negatives and turning them around."

How about a trip this monthgo visit the chilly North! Visit family or take some with you . Experience the real reasons we live in sunny South Florida. It's 2/3 full! But you're still broke!

THINGS WE DON'T WANT YOU TO MISS

TWO CHEFS



Two Chefs is a destination restaurant, the ideal spot for food lovers who love to experiment... says www.sun-sentinel.com also offers cooking classes on Saturdays. It's located on the corner of Ludlam & US1-Call for details: 305-663-2100

The new Brad Pitt movie "The Curious Case of Benjamin Button" looks really interesting. The story centers on a character who ages backward.



"Hotel for Dogs" No Stray Gets Turned Away Get ready for a doggone good time. Starts on January 16th.



DOCTOR'S CONUNDRUM

Answer this one quickly....After a gas tank is full, which happens first? A. the tank is 3/4 empty , B. the tank is 2/3 full?